

## A Guide for Institutional Administrators NEJM Catalyst, NEJM Evidence, and NEJM AI

To review your IPs, access your COUNTER reports, and manage branding and link resolvers, please follow these steps.

### Step 1: Signing In

Go to [catalyst.nejm.org](https://catalyst.nejm.org), [evidence.nejm.org](https://evidence.nejm.org), or [ai.nejm.org](https://ai.nejm.org)\* and sign in. If you haven't already confirmed your account, you will be required to do so. Your email address will become your username.

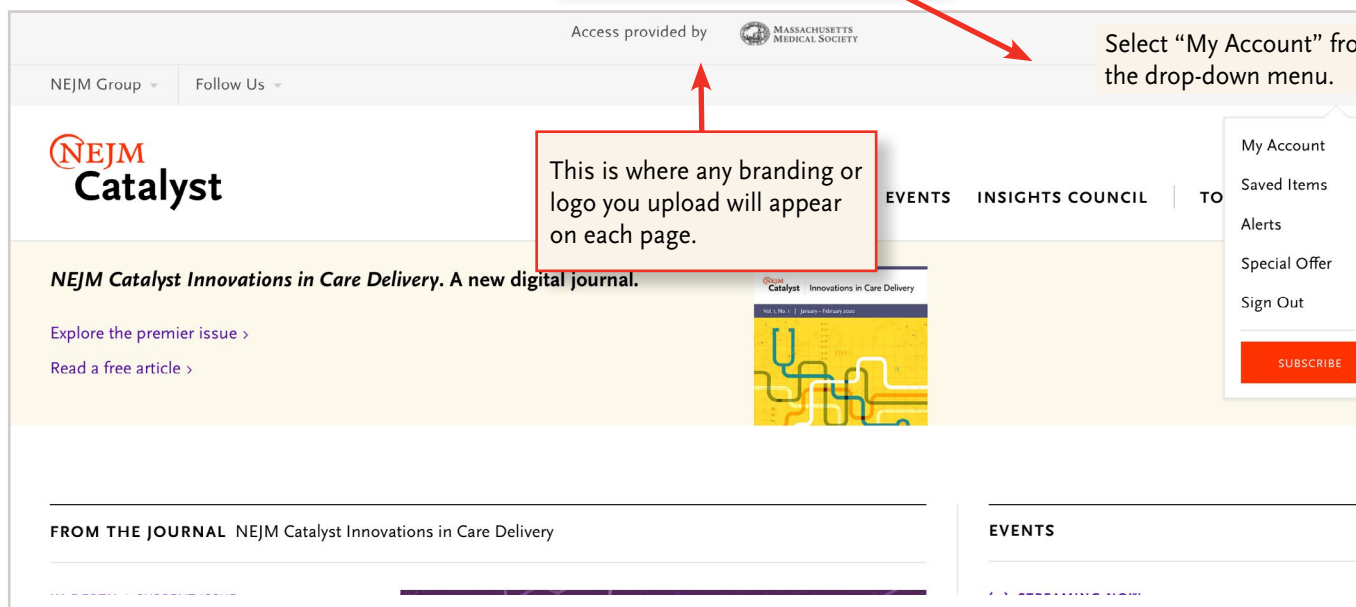
After you've signed in, you can navigate to the Institution Administration Center using the My Account drop-down at the top of the page.

As an administrator, you also have your own individual My Account account where you can manage your personal information, alert preferences, and saved items.

First, sign into your administrator account at the top of any page.

Select "My Account" from the drop-down menu.

This is where any branding or logo you upload will appear on each page.



\* NEJM Catalyst NEJM Evidence, and NEJM AI reside on the same platform. It does not matter which url you use to access the Institution Administration Center, as the information you provide will be used for both publications.

## Step 2: The Institution Administration Center — Manage Account Tab

The center is organized in a series of three tabs. This is the first tab.

If you manage multiple institutions with the same administrator account, you would see each listed in this drop-down.

Managing: MMS University ▾

**MANAGE ACCOUNTS**   USAGE REPORTS   BRANDING & LINK RESOLVERS

In order to safeguard access to your institution's account, you may be asked to confirm a PIN number via email. You can update your email on file by going to [your individual account](#)

[Support content discovery by downloading KBART files for NEJM Group titles. >](#)  
[Manage your New England Journal of Medicine Institution Account >](#)

### Institution Products

Licensed products

- Catalyst Individual Subscription
- Catalyst Individual Subscription
- Catalyst Individual Subscription
- Evidence Institution Subscription

If you need to review or update IPs, please contact [support@ovid.com](mailto:support@ovid.com). NEJM Group will then be notified of any changes.

## Step 3: The Institution Administration Center — Usage Report

# Institution Administration Center

MANAGE ACCOUNTS **USAGE REPORTS** BRANDING & LINK RESOLVERS

## COUNTER Reports

Usage reports, following the guidelines published in the COUNTER 5 Code of Practice, are now available. Customers are encouraged to review “The Friendly Guide to Release 5 for Librarians” available on the Project COUNTER website.

### COUNTER5 Reports

Identity \_\_\_\_\_

Format

TSV

Last Available Month (August 2020)

Journal Requests (Excluding OA\_Gold) (TR\_J1)

Journal Access Denied (TR\_J2)

Journal Usage by Access Type (TR\_J3)

Journal Requests by YOP (Excluding OA\_Gold) (TR\_J4)

## COUNTER 5 Report Retrieval Via SUSHI

### Report Retrieval Via SUSHI ⓘ

If your organization operates a SUSHI client, you may use it to retrieve COUNTER reports from this platform.

Host SUSHI request URL

<https://Catalyst.nejm.org>

Additional urls:

<https://Evidence.nejm.org>

<https://AI.nejm.org>


User Requestor ID

Administrator email will populate.

User CustomerReference ID

Customer account number will populate.

## Step 4: The Institution Administration Center — Branding and Link Resolvers Tab



# Institution Administration Center

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MANAGE ACCOUNTS   USAGE REPORTS   **BRANDING & LINK RESOLVERS**

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## Institution Branding ⓘ

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### Institution Text

Customize the institution name displayed to your users when they access Catalyst, Evidence, or AI.

Max 60 characters

### Institution Logo

Logos must be greyscale of up to 200 x 28 pixels, in .jpg, .gif, or .png formats. If you upload a logo, it will override and display in lieu of any customized text you have entered.

BROWSE

Max 200 x 28 pixels

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### Link Resolver

#### Link Server

If your institution has a local OpenURL-compliant link server, you can choose to display OpenURL reference links here.

#### OpenURL Image

If you do not upload an image, the default OpenURL image will display.  
Maximum dimensions: 85x25 pixels.

**Open URL**    DELETE

BROWSE

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