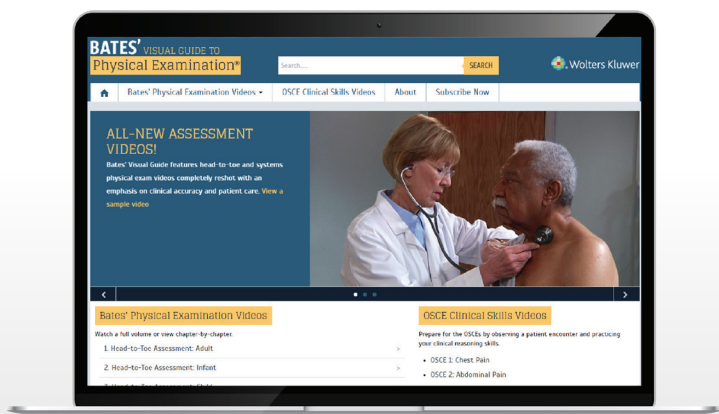


Bates' Visual Guide to Physical Examination® Quick Reference Guide



What is Bates' Visual Guide to Physical Examination?

Accessible via BatesVisualGuide.com, Bates' Visual Guide to Physical Examination features over 300 dynamic videos—including some that are interactive—demonstrating correct techniques for performing a physical assessment on and communicating with patients to build clinical and patient interaction skills and prepare for various certification exams, including the Objective Structured Clinical Examinations (OSCE).

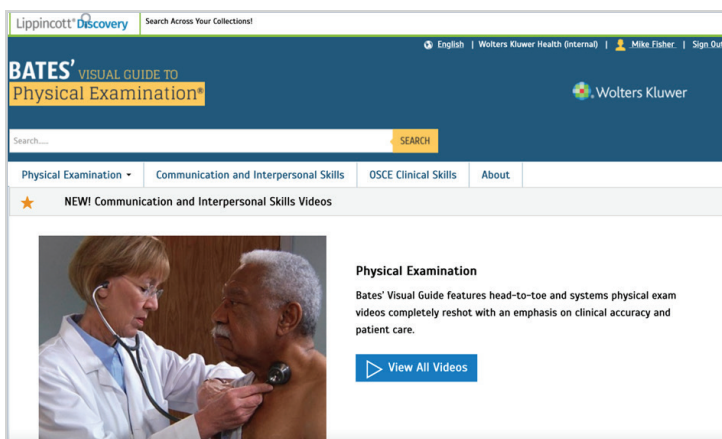
What can you do with Bates' Visual Guide?

- See how to perform accurate and thorough physical assessments on adults and children
- Access 18 modules of physical assessment videos organized by body part, region, or system
- Access 27 videos on best practices in patient communication
- Access 15 videos covering common patient complaints to prepare for the OSCEs (depending on your subscription)
- Watch videos featuring a diverse range of patient types
- Share videos and download PDF transcripts (depending on your subscription)

Accessing your Bates' Visual Guide subscription

- Go to batesvisualguide.com on your browser
- Sign in via IP authentication, referring URL, or received/purchased access code

Homepage



Lippincott Discovery | Search Across Your Collections! | English | Wolters Kluwer Health (Internal) | Mike Fisher | Sign Out

BATES' VISUAL GUIDE TO Physical Examination®

Wolters Kluwer

Search... SEARCH

Physical Examination ▾ | Communication and Interpersonal Skills | OSCE Clinical Skills | About

★ NEW! Communication and Interpersonal Skills Videos

Physical Examination

Bates' Visual Guide features head-to-toe and systems physical exam videos completely reshot with an emphasis on clinical accuracy and patient care.

[▶ View All Videos](#)

- To go to a list of all 18 Physical Examinations video modules, **click the blue View All Videos button** in the Physical Examination card
- To navigate directly to one of the 18 physical assessment video modules, **click the down arrow on the Physical Examination tab** in the menu at the top of the homepage

Physical Examination ▾	Communication and Interpersonal Skills	OSCE Clinical Skills	About
Head-to-Toe Assessment: Adult		10. Cardiovascular System	
Head-to-Toe Assessment: Infant		11. Peripheral Vascular System	
Head-to-Toe Assessment: Child		12. Breasts and Axillae	
Head-to-Toe Assessment: Older Adult		13. Abdomen	
General Survey and Vital Signs		14. Male Genitalia, Rectum, Anus, and Prostate	
Skin		15. Female Genitalia, Anus, and Rectum	
Head, Eyes, and Ears		16. Musculoskeletal System	
Nose, Mouth, and Neck		17. Nervous System: Cranial Nerves and Motor System	
Thorax and Lungs		18. Nervous System: Sensory System and Reflexes	

- To go to a list of all 27 Communication & Interpersonal Skills videos, **click the Communication and Interpersonal Skills tab** in the menu at the top of the homepage, OR scroll down to the middle of the homepage and **click the blue View All Videos button** in the Communication & Interpersonal card
- To go to a list of all OSCE-style videos, **click the OSCE Clinical Skills tab** in the menu at the top of the homepage, OR scroll down to the bottom of the homepage and **click the blue View All Videos button** in the OSCE Clinical Skills card

Physical Examination page

Physical Examination

Watch a full volume or view chapter-by-chapter.

VOLUMES

VOLUME 1. HEAD-TO-TOE ASSESSMENT: ADULT ☆ ☆

▶ Play All (24:56)

1. Head-to-Toe Assessment: Adult

2. Head-to-Toe Assessment: Infant

3. Head-to-Toe Assessment: Child

4. Head-to-Toe Assessment: Older Adult

5. General Survey and Vital Signs

6. Skin

7. Head, Eyes, and Ears

8. Nose, Mouth, and Neck

9. Thorax and Lungs

10. Cardiovascular System

11. Peripheral Vascular System

12. Breasts and Axillae

13. Abdomen

14. Male Genitalia, Rectum, Anus, and Prostate

15. Female Genitalia, Anus, and Rectum

16. Musculoskeletal System

17. Nervous System: Cranial Nerves and Motor System

18. Nervous System: Sensory System and Reflexes

1.1. Introduction (1:07) ☆

1.2. Importance of Patient Comfort (1:20) ☆

1.3. General Survey & Vital Signs (2:01) ☆

1.4. The Skin (1:50) ☆

1.5. HEENT (2:47) ☆

1.6. Nervous System: Cranial Nerves (3:31) ☆

- Navigate to a specific module using the **VOLUMES list** on the left-hand side of the page
- Once you've selected a module, to play all videos in the module continuously, click **Play All** at the top of the page; the module's length of time is displayed on this button
- To play a specific video in your selected module, **click either the video screen image or title of the desired video**; the video's length of time is displayed next to the title
- To save a video or module for easy access later, **click the ☆ icon** adjacent to the title of the video or module; the icon will turn yellow if clicked, indicating a saved video or module
- Access saved videos and video modules by going to **My Favorites**, located at the bottom of the page; **My Favorites** appears at the bottom of every page

★ My Favorites

VOL 1. HEAD-TO-TOE ASSESSMENT: ADULT

1.5. HEENT

Opening and watching a Physical Examination video

The screenshot shows a video player interface. At the top, it displays 'VOL. 1. HEAD-TO-TOE ASSESSMENT: ADULT >' and '1.5. HEENT'. A 'Remove from My Favorites' button and an 'Email' button are in the top right. On the left, a navigation menu lists 'Head', 'Eyes', 'Ears', 'Nose', and 'Throat'. The main video area shows a person's hands examining a patient's head, with a semi-transparent overlay that reads 'Assess: H — Head, E — Eyes, E — Ears, N — Nose, T — Throat'. A play button is visible over the text. Below the video, a 'See Also' section lists related topics like 'examination of ear', 'examination of head', etc. At the bottom, there are 'PREVIOUS VIDEO' and 'NEXT VIDEO' buttons, and a 'My Favorites' section with the video title 'VOL. 1. HEAD-TO-TOE ASSESSMENT: ADULT 1.5. HEENT'.

- Video title and number, as well as module name and number, are displayed at the top of the page
- Play the video in its entirety using the arrow in the center of the video screen
- Go directly to a specific video section from the section list to the left of the video screen
- Turn on/off closed captions (in English, Spanish, Turkish, and Portuguese), change narration/play speed, adjust picture quality, and enlarge video to full-screen size
- Go to related videos from the See Also section
- Go to the previous video or the next video in the video module
- Share the video with colleagues (number of recipients is limited) and add the video to or remove it from **My Favorites**

Communication and Interpersonal Skills page

Communication and Interpersonal Skills



1. Technique: Active or Attentive Listening (1:47) ☆

The skill of active listening, also known as attentive listening, involves various techniques intended to help facilitate, direct, and structure the clinician's interaction with the patient.



2. Technique: Guided Questioning (5:20) ☆

The clinician's use of guided questioning of the patient includes multiple techniques such as moving from open-ended to focused questions; using questioning that elicits a graded response; asking a series of questions, one at a time; offering multiple choices for answers; clarifying what the patient means; encouraging with continuers; and using echoing/repetition.



3. Technique: Empathic Responses (3:51) ☆

The clinician's use of empathic responses is vital to establishing rapport with the patient and contributes to patient healing.



4. Technique: Summarization (2:05) ☆

Summarization is one of the most important tools of a skilled interviewer. Accurate summarization communicates that the clinician has been actively listening to the patient and identifies what the clinician knows and doesn't know.



5. Technique: Transitions (1:09) ☆

The clinician's use of transitioning—orienting the patient with brief transitional phrases—helps to put the patient more at ease during the health care visit by preparing the patient for what comes next.



6. Technique: Empowering the Patient (3:14) ☆

It is key for the clinician to establish a clinician-patient relationship that promotes partnership and builds trust, empowering the patient.



7. Technique: Reassurance (1:55) ☆

The clinician's use of effective reassurance involves identifying and acknowledging the patient's feelings, without minimizing those feelings, and communicating that any of the patient's concerns and problems have been fully understood and are being addressed.

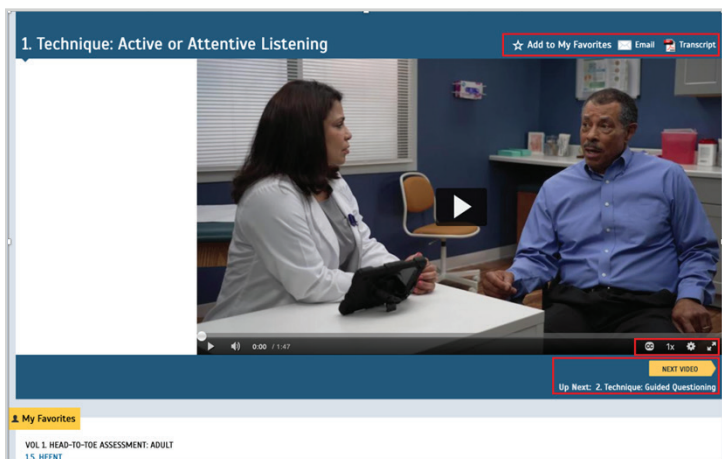


8. Use of Understandable Language (5:41) ☆

The clinician's use of understandable language relates to how information is communicated to the patient—regardless of the patient's level of health literacy—including using clear, recognizable words and short sentences; communicating only essential information; and avoiding the use of medical jargon, abbreviations, or any complex words or phrases that might obstruct the information the clinician is trying to convey.

- All 27 Communication & Interpersonal Skills videos are accessible from this page (the image above has been truncated for easy viewing)
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Opening and watching a Communication and Interpersonal Skills video



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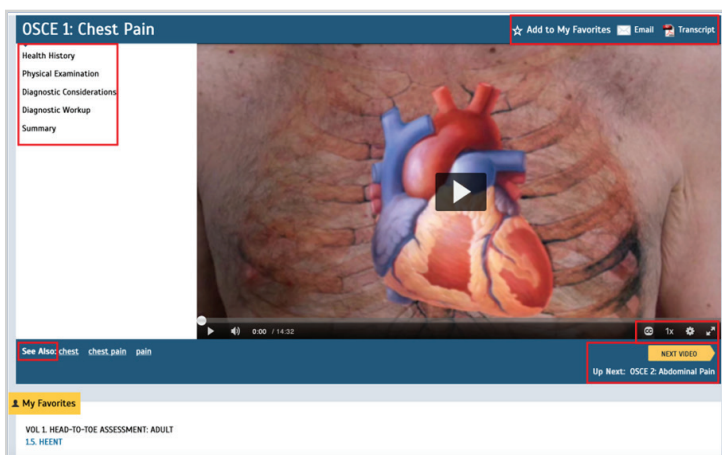
OSCE Clinical Skills page

OSCE Clinical Skills

	OSCE 1: Chest Pain (14:35) ☆ A 50-year-old school counselor presents with a complaint of sharp chest pains over the prior 2 weeks.		OSCE 2: Abdominal Pain (12:42) ☆ A 64-year-old stockbroker presents with pain in the upper part of the abdomen, which has spread to the back.
	OSCE 3: Sore Throat (15:08) ☆ A 17-year-old high school student presents with a complaint of a sore throat, aches, and fatigue.		OSCE 4: Knee Pain (17:44) ☆ A 45-year-old teacher presents with pain in the left knee, which makes it difficult to walk.
	OSCE 5: Cough (16:29) ☆ A 45-year-old dispute mediator presents with a complaint of a cough that has lasted for over 1 week.		OSCE 6: Vomiting (24:21) ☆ A 10-year-old child presents with a complaint of vomiting for the past day.
	OSCE 7: Amenorrhea (21:51) ☆ A 19-year-old female student presents with a complaint of missing her last three periods.		OSCE 8: Falls (20:57) ☆ A 70-year-old retired carpenter presents with a recent history of falling.

- All 15 OSCE Clinical Skills videos are accessible from this page (the image above has been truncated for easy viewing)
- To play a video, **click either the video screen image or title of the desired video**; the video's length of time is displayed next to the title
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Opening and watching an OSCE Clinical Skills video



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Additional resources:

- [“Getting Started”](#) User Guide
- Ovid Support - Contact Ovid Support with any questions, support@ovid.com