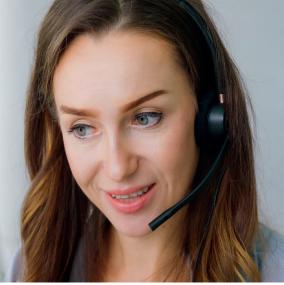# Get the most out of Ovid® trials

Ovid Customer Support can help you to promote and increase the visibility and accessibility of your trials.

Thank you very much for requesting the activation of an Ovid trial; your institution will have access to the new product for the next 30 days.

We'd like to suggest some ideas and options that will help you to promote this trial to your users, increasing its accessibility and visibility so that you can better evaluate your users' needs and interests.

Below are some suggestions; please contact support@ovid.com today for more information and assistance. We'll be delighted to help you with this implementation and/or any other ideas you may have.

Implement direct access and tools on your institution's website:

Add information about the trial and direct access (Jumpstart) to the product.

- Find resources in Ovid's Librarian Toolkit
  tools.ovid.com/ovidtools/librarian.html

- Ovid Jumpstart Tool
  tools.ovid.com/ovidtools/jump_starts.html

- Offer your users an alert or an RSS feed to the journal's latest issue and TOC summary alert
  tools.ovid.com/ovidtools/etocs.html

- Promote the trial through your own social media resources (Facebook, Twitter, Youtube and Linkedin)

Request an online training session:

ovidtrainer@ovid.com
tools.ovid.com/ovidtools/index.html#training

Get answers 24/7

To better serve you, Ovid offers 24 hour worldwide technical support.

- Ovid tools
  tools.ovid.com/ovidtools

- Frequently Asked Questions, visit the Knowledgebase
  wkhealth.force.com/ovidsupport

- Customer Support
  support@ovid.com

- Training Team
  ovidtrainer@ovid.com

- List of Global Phone Technical Support Numbers
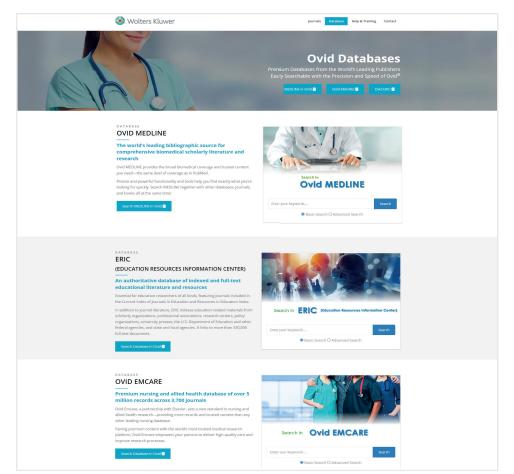 tools.ovid.com/ovidtools/support.html#phone

Ovid Training & Support

tools.ovid.com/ovidtools/support.html

tools.ovid.com/ovidtools/index.html

twitter@WKHealthOvid

YouTube/ovidwolterskluwer

Wolters Kluwer

Customize your Ovid interface:

- Ovid offers a wide variety of customization options for implementing tools and direct access to product on trial
- Information can be shown in the Ovid header or within the database menu

Request a customized landing page:

Wolters Kluwer