
Get the most out of Ovid[®] trials



Ovid Customer Support can help you to promote and increase the visibility and accessibility of your trials.

Thank you very much for requesting the activation of an Ovid trial; your institution will have access to the new product for the next 30 days.

We'd like to suggest some ideas and options that will help you to promote this trial to your users, increasing its accessibility and visibility so that you can better evaluate your users' needs and interests.

Below are some suggestions; please contact support@ovid.com today for more information and assistance. We'll be delighted to help you with this implementation and/or any other ideas you may have.

Implement direct access and tools on your institution's website:

Add information about the trial and direct access (Jumpstart) to the product.

- Find resources in Ovid's Librarian Toolkit
tools.ovid.com/ovidtools/librarian.html
- Ovid Jumpstart Tool
tools.ovid.com/ovidtools/jump_starts.html
- Offer your users an alert or an RSS feed to the journal's latest issue and TOC summary alert
tools.ovid.com/ovidtools/etocs.html
- Promote the trial through your own social media resources (Facebook, Twitter, Youtube and LinkedIn)

Request an online training session:

ovidtrainer@ovid.com

tools.ovid.com/ovidtools/index.html#training



Get answers 24/7

To better serve you, Ovid offers 24 hour worldwide technical support.

- Ovid tools
tools.ovid.com/ovidtools
- Frequently Asked Questions, visit the Knowledgebase
wkhealth.force.com/ovidsupport
- Customer Support
support@ovid.com
- Training Team
ovidtrainer@ovid.com
- List of Global Phone Technical Support Numbers
tools.ovid.com/ovidtools/support.html#phone

Ovid Training & Support

tools.ovid.com/ovidtools/support.html

tools.ovid.com/ovidtools/index.html



[twitter@WKHealthOvid](https://twitter.com/WKHealthOvid)



[YouTube/ovidwoltersklower](https://www.youtube.com/ovidwoltersklower)

Customize your Ovid interface:

- Ovid offers a wide variety of customization options for implementing tools and direct access to product on trial
- Information can be shown in the Ovid header or within the database menu

The screenshot displays the Ovid Databases homepage. At the top, there's a navigation bar with 'Journals', 'Database', 'Help & Training', and 'Contact'. The main heading is 'Ovid Databases' with the tagline 'Premium Databases from the World's Leading Publishers Easily Searchable with the Precision and Speed of Ovid®'. Below this, three database sections are featured: OVID MEDLINE, ERIC (Education Resources Information Center), and OVID EMCARE. Each section includes a brief description, a search box, and a 'Search Database in Ovid' button.

Request a customized landing page:

The screenshot shows the Ovid search interface. At the top, there's a navigation bar with 'My Account', 'Admin Tools', 'JBI Admin', 'Ask A Librarian', 'LWW Health Library On Trial', 'Help', and 'Logoff'. Below this, there's a search bar and a list of resources to search. The list includes: Product on Trial, JBI EBP Database (current to January 11, 2023), All EBM Reviews - Cochrane DSR, ACP Journal Club, DARE, CCA, CCTR, CMR, HTA, and NHSEED, Embase (1974 to 2023 Week 03), Homeopathy, AMED (Allied and Complementary Medicine) (1985 to December 2022), CAB Abstracts (1973 to 2023 Week 03), Ovid MEDLINE(R) (1946 to January Week 2 2023), and Medicine.

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For assistance with features and services, please contact your Ovid Technical Support Representative at support@ovid.com